JCLFLYEASY

How to pay for your flight

A simple step-by-step guide for domestic flight bookings anywhere in Papua New Guinea.

1. Pay our service fee
2. Check your booking summary
3. Pay the airline the ticket price
4. Receive your e-ticket by email

What it costs on top of the fare

You pay two things: our fee to JCLFlyEasy, and the ticket price to the airline. Your invoice shows both, so there are no surprises.

INDIVIDUALS

K25

Per ticket, for you or your family. Example: fare K800 + our fee K25 = K825 in total.

ORGANIZATIONS

3%

Of the fare (minimum K25 per ticket), for groups, churches, schools, NGOs, government offices and companies. Example: fare K1,000 + our fee K30 = K1,030.

The 4 steps

Step 1 · Pay our service fee first

Pay the JCLFlyEasy fee shown on your invoice. When we receive it, we send you your booking reference (a short code) and your booking summary.

Step 2 · Check your booking summary

Make sure every passenger name, the date and the flights are exactly right. Tell us straight away if anything is wrong, before you pay the airline.

Step 3 · Pay the airline the ticket price

Pay the fare amount on your invoice directly to the airline, using your booking reference. Choose a way to pay on the next page.

Step 4 · Get your e-ticket

Once the airline has your payment, it issues your e-ticket. Check your email, including spam. If it has not arrived, message us with your booking reference.

Ways to pay the airline

Online with a card

Pay with your own Visa card on the airline's booking page. Have your booking reference ready.

Mobile banking

Pay through your bank's mobile banking under ticket payments. Enter your booking reference when asked. Ask us if you get stuck.

At the sales office

Take your booking reference and booking summary to the nearest airline sales office and pay there.

Organizations: UATP card

If your company or office has a UATP airline payment card, ask us whether the airline accepts it for your booking. If it does, pay the fare with the card and quote your booking reference.

Organizations: bank transfer

Your finance team pays the fare to the airline by bank transfer. Write your booking reference as the payment description and email us both receipts.

Good to know

- Pay the airline soon after your fee. Prices and seats can change until the ticket is paid in full.
- Always give your booking reference. Without it the airline cannot match your payment.
- Keep your receipts and e-ticket. Take a screenshot as a backup.
- Pay the ticket price only to the airline, never to anyone else.

Need help? Message JCLFlyEasy on WhatsApp or Facebook with your booking reference and we will walk you through it.